

## *Custom Craft Interiors*

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CARPET/VINYL/WOODFLOORS  
CERAMIC TILE  
WALLCOVERINGS

CUSTOM DRAPERIES  
WINDOW SHADES  
UPHOLSTERY

December 13, 1999

Re: Mike Vernon/Pow-R-Pak

To Whom It May Concern:

I have only been in the cleaning business for two years, cleaning upholstery, drapes and area rugs. Before discovering Pow-R-Pac and Mike Vernon, I had tried many other cleaning products. None of the other products compared to the Pow-R-Pac; it was everything Mike said it was, and more. With respect to Mike Vernon, I cannot say enough about him. He does everything he says he will do, even returns calls? Thanks Mike.

Sincerely,

Dave Jones  
Owner

A handwritten signature in cursive script, appearing to read "Dave Jones".