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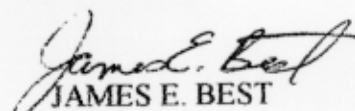
December 22, 1999

Mr. Mike Vernon
P.O. Box 306
Lincoln, IL 62656-0306

Dear Mike,

Thanks for introducing **GENESIS** Carpet & Upholstery Cleaning to Pow-R-Pak Pre-Spray. Not only is Pow-R-Pak Pre-Spray the best pre-spray we've ever used, it also smells great! Our customers always rave about Pow-R-Pak's fresh clean citrus scent.

Thanks again for a great product.


JAMES E. BEST
Owner

FAX: 703-583-1175
E-mail: genesis02@earthlink.net